solidxperts

SOLIDXPERTS SUBSCRIPTION SERVICES

$\star \star \star WELCOME ABOARD! \star \star \star$

We're glad to have you.

SOFTWARE UPDATES

Stay up to date with all available updgrades and get personnalized help to make your software more powerful!

SOLIDWORKS is constantly improving its software. Whether to fix a bug, to increase performance and reliabiliy, to make an improvement suggested by the community, or to apply new features and file formats, **SOLIDWORKS** is constantly evolving.

Having the most current version allows you to keep up with your customers - and the competition.

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JOIN US

1 844 876-5438 (toll free) support@solidxperts.com or <u>directly on our website</u>

SOLIDXPERTS TECHNICAL SUPPORT

Spend less time searching for answers and more time reaching your goals and taking your projects to new heights. It's now possible!

You have full access to technical support with **Solidxperts** from 8:00am to 5:00pm, Monday through Friday. Our teams are certified **XPERTS** in all things **SOLIDWORKS** and are ready to support you regardless of your challenges.

Our **XPERTS** can detail the characteristics of the product and answer all your questions about installation or software updates. You can count on personalized suport.

SOLIDWORKS VISUALIZE*

Need a "picture" of your 3D data? This is the fastest and easiest way to create photo quality images, animations, and other 3D content. Sweetening the deal, **SOLIDWORKS Visualize** can be used by annyone in your company -from design to marketing- expanding the range of the images you create.

With Visualize, 3D modeling and 3D visualization happens simulatneously, saving you time and hassle.





EXCLUSIVE CLIENT PORTAL: MY3DXPERTS

The **<u>Solidxperts Client Portal</u>** gives you access to case studies detailing technical issues already resolved by our **XPERTS**.

Additionnally, brouchures to download, macros, and technical videos are all available to give you helpful tips and tricks.

IMPROVEMENT SUGGESTIONS - You are a **SOLIDWORKS** user and your opinion matters to us. Tell us what improvements you'd like to see, 90% of improvements are suggested my customers. Help us improve your **SOLIDWORKS** experience.

MYSOLIDWORKS.COM

Do you need information, but aren't quite sure of your exact question? No problem. All your **SOLIDWORKS** content can be found in one place. Whatever you need, no matter the time or the medium used (tablet, phone, or desktop computer), Subscription Services customers enjoy exclusive benefits.

MYSOLIDWORKS TRAINING - Members of Subscription Services have access to a library of more than 600 training videos on-demand. Another benefit of having Subscrition Services : you can do everything at your own pace, from any device! Everything is always at your fingertips.

KNOWLEDGE BASE - SOLIDWORKS has a vast library of technical data: solutions, topic-based help, best practices, etc., easily found via a powerful internal search engine. Technical advice and webcasts, administrative guides and technical presentations, our resource library has been meticulously organized by **SOLIDWORKS** certified experts to ensure the relevance of all that is offered.

DISCUSSION FORUMS - No matter why you are using **SOLIDWORKS**, others around the world probably use it for the same reasons, bringing each project to new heights. This community is eager to share their work with you. Log-in, be part of the community, and get valuable information from users who share your vision.







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CERTIFICATION

Do you want a competent and fast team comfortable with your design software?

We can help you. Certification Examinations **Certified SOLIDWORKS professional (CSWP)** and **Certified SOLIDWORKS Associate (CSWA)** are available to all users.

Develop our team's skills while increasing productivity with two basic exams free of charge and two advanced exams offered each year to every **SOLIDWORKS** license under subscription.

For more information, please consult this document.

Solidxperts Subscription Services are here to optimize the performance of your software and improve your user experience.



We look forward to working with you, to keep you up to date on the latest trends in your field. We offer you the support you need to get the most out of your investment.

